



AutoCare 2.0

Assistance Insurance

Non-stop motorist assistance anytime and anywhere across Europe:

- ✓ 24/7 TELEPHONE INFORMATION SERVICE
INCLUDING TELEPHONE CONSULTATIONS
WITH A TECHNICIAN
- ✓ UNRIVALLED COVER UP TO CZK 75,000 PER
INSURED EVENT
- ✓ ACCIDENT, VEHICLE OR TYRE DEFECT AND
THEFT ASSISTANCE
- ✓ VEHICLE TOW-AWAY TO A CAR SERVICE AND
ALTERNATIVE PASSENGER TRANSPORT
- ✓ STORAGE OF VEHICLE FOR UP TO 5 DAYS
IN CASE THE DESTINATION CAR SERVICE IS
CLOSED
- ✓ ACCOMMODATION, TRANSPORT OF
PASSENGERS OR A REPLACEMENT VEHICLE
FOR UP TO 5 DAYS
- ✓ TOW-AWAY OF THE IMMOBILE VEHICLE FROM
ABROAD UP TO THE LIMIT OF CZK 75,000
- ✓ ARRANGEMENT OF A REPLACEMENT VEHICLE
FOR THE RETURN JOURNEY TO CZECHIA
- ✓ DELIVERY OF CASH FOR REPAIR OR FINE
PAYMENT ABROAD
- ✓ TRAVEL ARRANGEMENTS ASSOCIATED WITH
VEHICLE PICK-UP AT A CAR SERVICE ABROAD



Arrange your AutoCare 2.0 today at www.auto-care.cz. Non-stop telephone lines +420 221 586 658.

HOW MUCH DOES AUTOCARE 2.0 COST?

YEARLY PROGRAMME

Passenger vehicles

CZK 1,790

Utility vehicles

CZK 3,890

MONTHLY PROGRAMME

Passenger vehicles

CZK 470

Utility vehicles

CZK 720

AutoCare 2.0 is intended for passenger vehicles with the maximum gross vehicle weight of 3,500 kg that are registered in the territory of the Czech Republic.



WHY CHOOSE AUTOCARE 2.0?

- ✓ Cover while travelling all over Europe
- ✓ No limit on kilometres travelled during the year
- ✓ Average assistance line waiting time only 11 s
- ✓ Cover also applies to incidents caused by the user, empty battery or frozen diesel
- ✓ Coordination of services with the aid of specialists
- ✓ Simple conclusion online, by phone or at selected partners

OVERVIEW OF INSURANCE BENEFITS AND INDEMNITY

Insurance benefits/indegnity per insured event (limit CZK 75,000)

		Territorial scope	
		Czechia	Abroad
A	TELEPHONE INFORMATION SERVICES	Finding of the nearest authorized service	Yes Yes
		Telephone technical consultation	Yes Yes
B	TECHNICAL ASSISTANCE	Roadside assistance	Yes Yes
		Vehicle tow-away	Yes Yes
		Vehicle storage	Yes Yes
C	ALTERNATIVE ACCOMMODATION OR TRANSPORT	Vehicle rental (5 days), train or hotel	Yes Yes
D	VEHICLE REPATRIATION*	Vehicle tow-away to a car service at home	Yes Yes
E	EUROP BENEFIT	Vehicle pick-up	--- CZK 10 000
		Provision of cash in cases of emergency	--- Yes
F	ACCIDENTAL TYRE DAMAGE	Reimbursement of tyre repair costs or purchase of a new tyre (limit CZK 2,000 per tyre)	Yes Yes

* This service cannot be combined with the services in section E. Services in section D may be combined with services in section C only in a limited extent.



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